

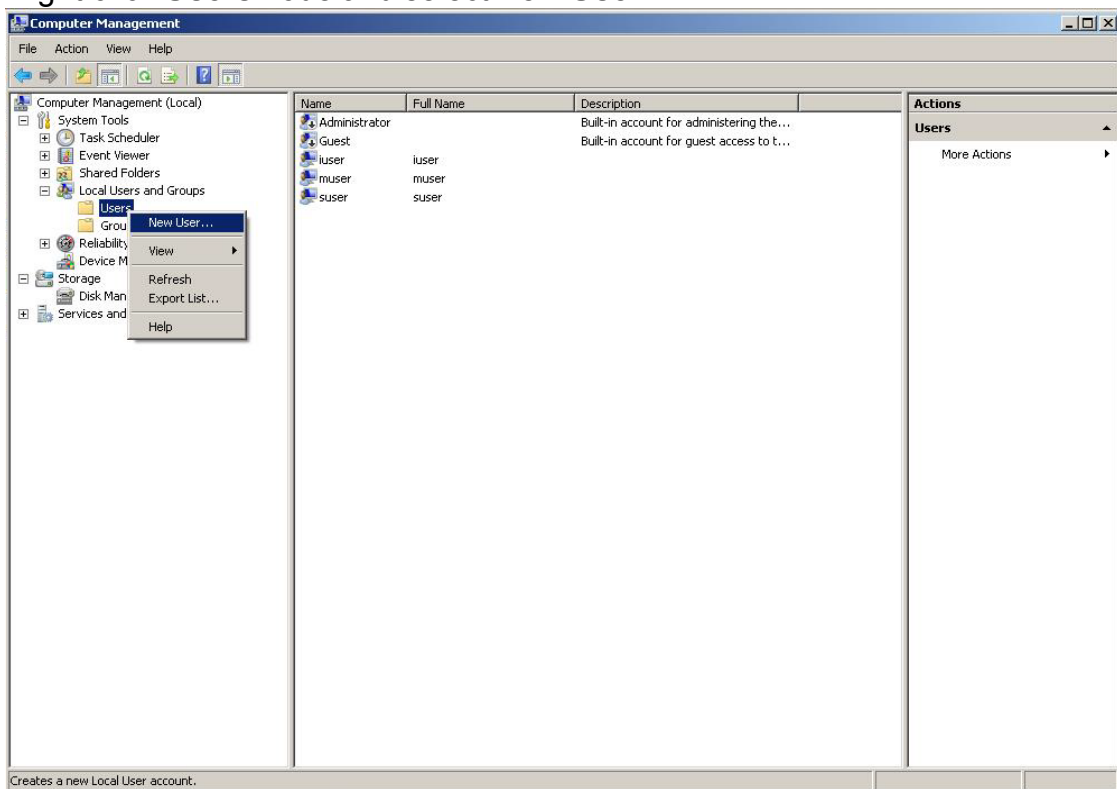
## To install and run services:

1. To install TRBOnet services as Windows services you need [to create an administrative account](#).
2. , [Configure install](#) and [run](#) the TRBOnet RadioServer service.
3. [Configure](#), [install](#) and [run](#) the TRBOnet Agent service.

## Creating Administrative Accounts

### To create an administrative account to run TRBOnet RadioServer:

1. To create a user for launching TRBOnet RadioServer, on Control Panel select **Administrative Tools | Computer Management**.
2. In the console tree, select **System Tools | Local Users and Groups | Users**.
3. Right-click **Users** node and select **New User**.



4. In the **New User** window, do the following:

Field	Action
User name	Enter new username. For example, admin.
Full name	(Optionally) Enter full user name.
Description	(Optionally) Enter user description.

Field	Action
Password	Enter user password. For example, admin. <b>Note:</b> It is recommended to use your own password that meets the safety requirements.
Confirm Password	Re-enter user password.
User must change password at next logon	Clear this option to use the password you entered when you log into the system next time.
User cannot change password	Clear this option to allows user the change the account password.
Password never expires	Select this option to lift usage time limitations for the account password.
Account is disabled	Clear this option to enable the user account.

**New User**

User name: trbonet

Full name: TRBOnet user

Description:

Password: .....

Confirm password: .....

☐ User must change password at next logon

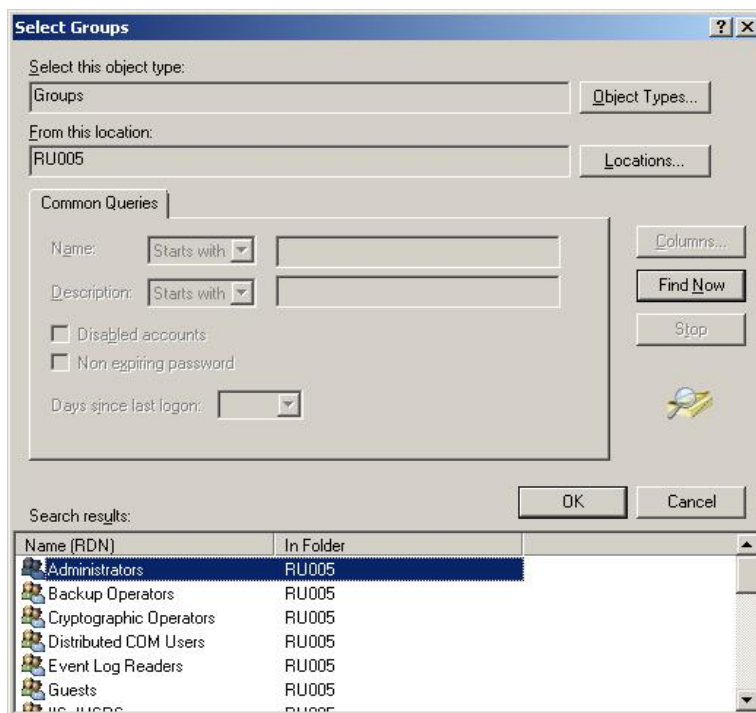
☐ User cannot change password

☒ Password never expires

☐ Account is disabled

Help Create Close

- After you complete your selection, click **Create**, then click **Close**. The account displays in the **Users** list (hereinafter referred to as **admin** user account).
- To provide the **admin** user account with administrative privileges, right-click the **admin** user account and select **Properties**.
- In the account properties windows, select the **Member Of** tab and click **Add**.
- In the Select Groups window, click **Find Now**. (If the search option is hidden, click **Advanced**.) In the list of groups select **Administrators** and click **OK**.



The **admin** user account is added to the **Administrators** group.



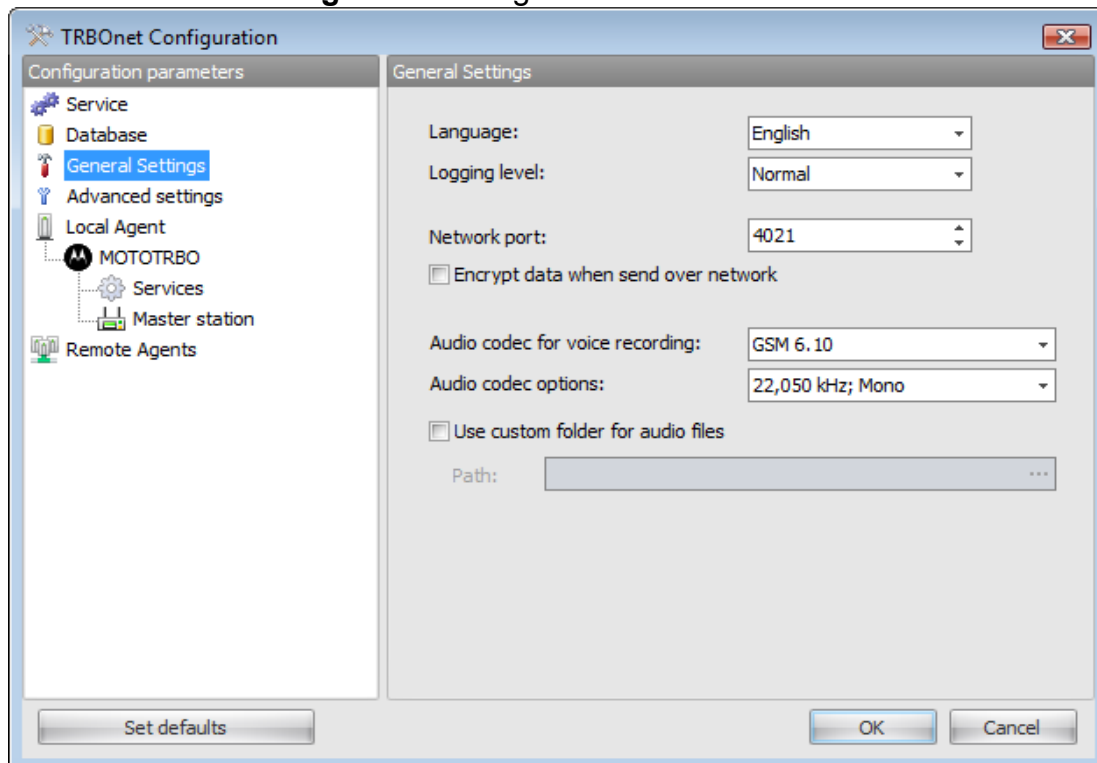
9. Close Management Console window.

# TRBOnet RadioServer Service

## Configuring TRBOnet RadioServer Service

To configure TRBOnet RadioServer Service parameters:

1. Open the **TRBOnet RadioServer Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise RadioServer v2.6**
  - Use the **Configure TRBOnet Enterprise RadioServer v2.6** shortcut on your desktop
2. If required, specify the connection parameters to the TRBOnet RadioServer database (select **Database** in the navigation tree).
3. Select **General Settings** in the navigation tree.



4. Check the TRBOnet RadioServer Service configuration and make changes if necessary:

Parameter	Description
Language	Select the program interface language.
Logging Level	Determines the amount of data stored in the System Log. This information is used by technical support for troubleshooting, therefore it is recommended to keep the value unchanged.

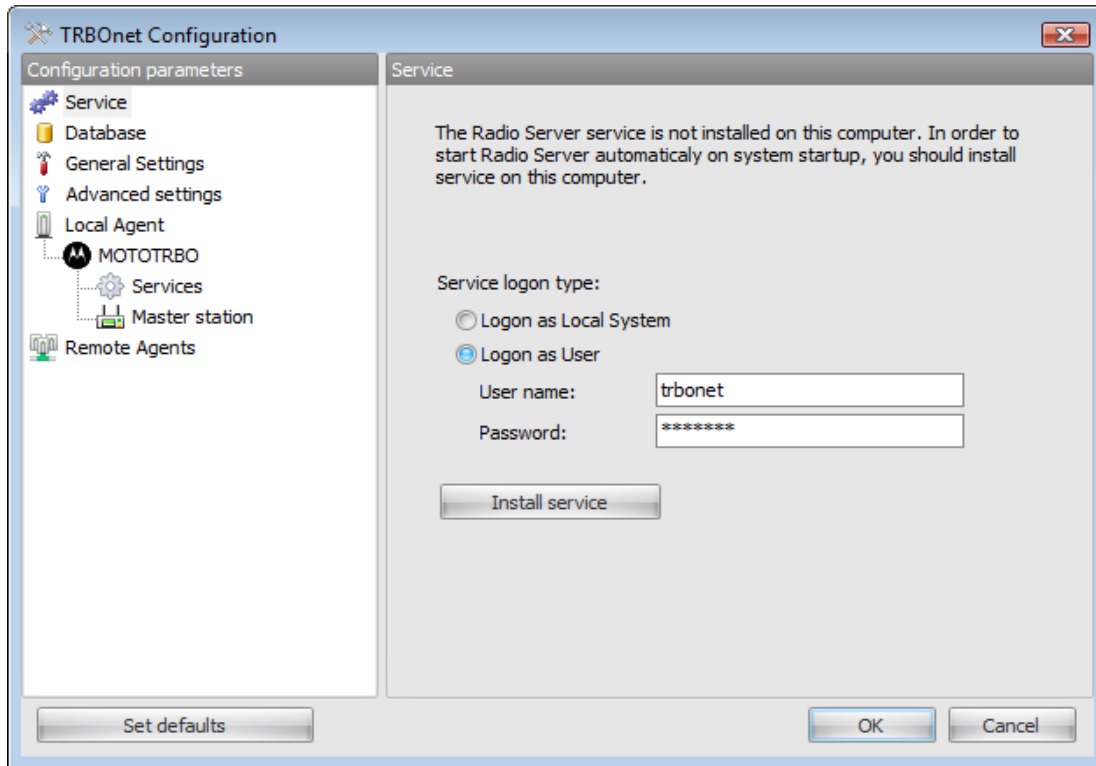
Parameter	Description
Network Port	Select the port to use for connection between TRBOnet RadioServer, TRBOnet Agents and TRBOnet Dispatcher Consoles. It is recommended to keep this value unchanged. <b>Note:</b> To ensure connection, allow the use of this port in settings of your Windows Firewall and other network security programs.
Encrypt data when send over network	Select this option to provide higher security of data transferred between TRBOnet RadioServer, TRBOnet Agents and TRBOnet Dispatcher Consoles. It is recommended to use this option when connection between parties is carried out via the Internet or other public networks.
Audio codec for voice recording	It's recommended to keep the default settings. You can change the codec if you have some problems with the sound. <b>Note:</b> You should have the same audio settings for the RadioServer and the Agents
Audio codec options	It's recommended to keep the default settings.
Use custom folder for audio files	If necessary, you can customize the folder for audio files.

5. Click **OK**.

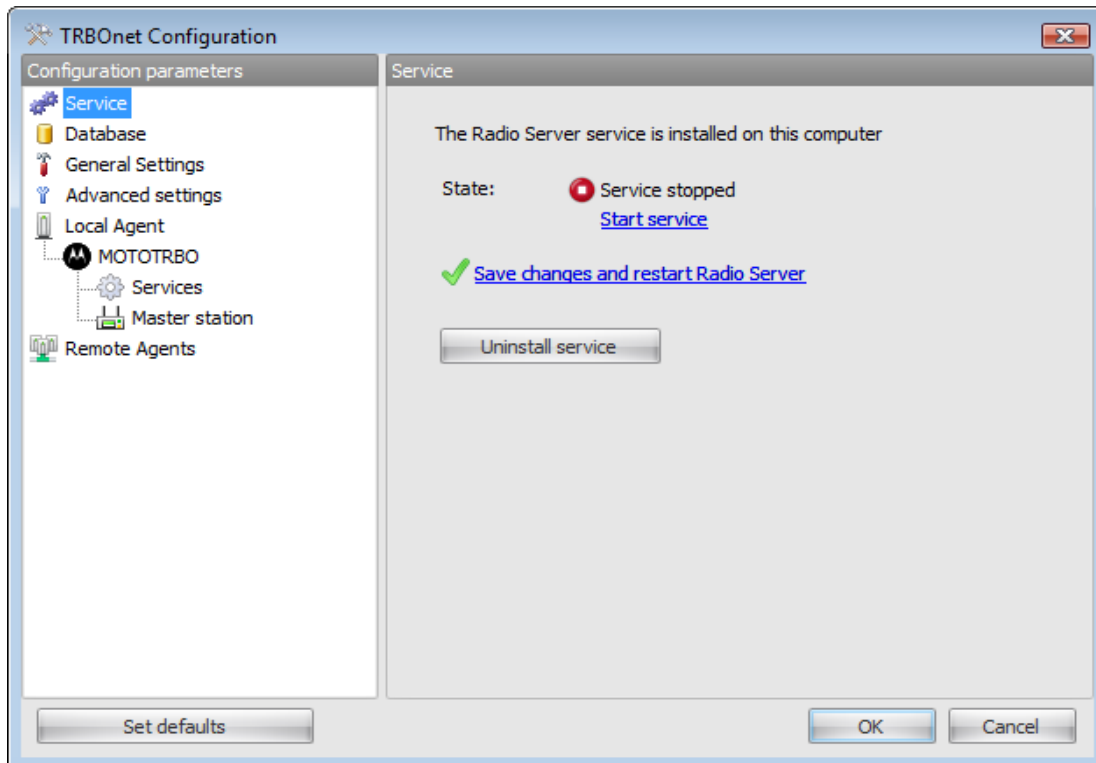
## Installing and running TRBOnet RadioSever Service

### To install TRBOnet RadioServer Service:

1. Open the **TRBOnet RadioServer Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise RadioServer v2.6**
  - Use the **Configure TRBOnet Enterprise RadioServer v2.6** shortcut on your desktop
2. If required, specify the connection parameters to the TRBOnet RadioServer database (select **Database** in the navigation tree).
3. Select **Service** in the navigation tree. To start the RadioServer as a Windows service on startup select **Logon as User**. Use your Windows authorization password.



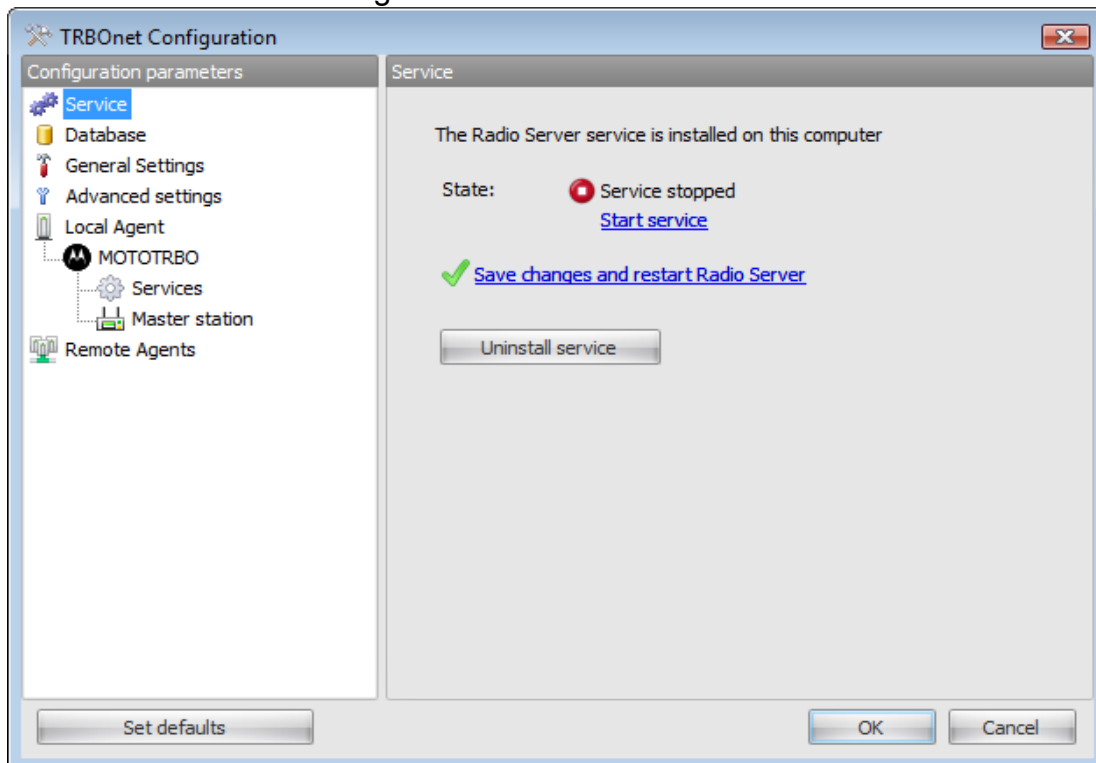
4. Click **Install service**.



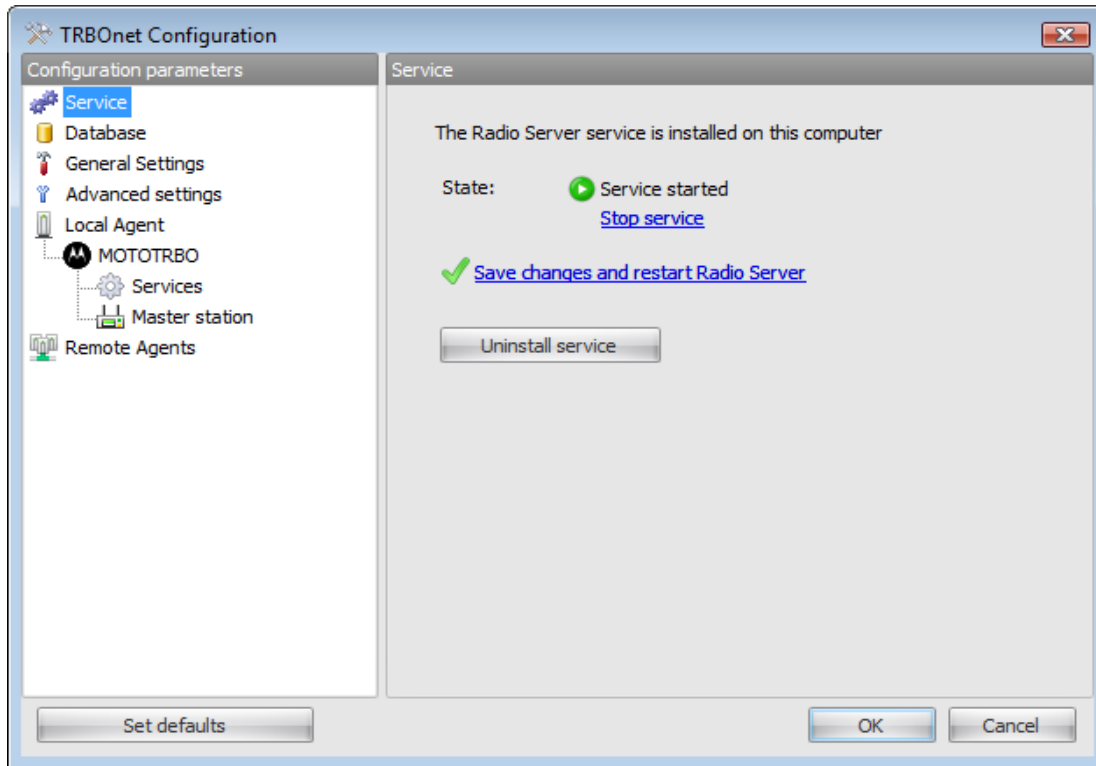
5. Click **OK**.

**To run TRBOnet RadioServer Service:**

1. Open the **TRBOnet RadioServer Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise RadioServer v2.6**
  - Use the **Configure TRBOnet Enterprise RadioServer v2.6** shortcut on your desktop
2. If required, specify the connection parameters to the TRBOnet RadioServer database (select **Database** in the navigation tree).
3. Select **Service** in the navigation tree. Make sure the service is installed.



4. Click **Start service**.



- Click **OK**. After the TRBOnet RadioServer Service launches, on the **Control Panel** select **Administrative Tools | Services** and check that TRBOnet RadioServer Service was started. Find the **TRBOnet Radio Server v2.6** service in the list and make sure the status is **Started**.

**Tip:** You can also run TRBOnet RadioServer Service manually from the **Microsoft Management Console** (to view, on the **Control Panel** select **Administrative Tools | Services**). For this, right-click the **TRBOnet Radio Server v2.6** service in the list and select **Start**.

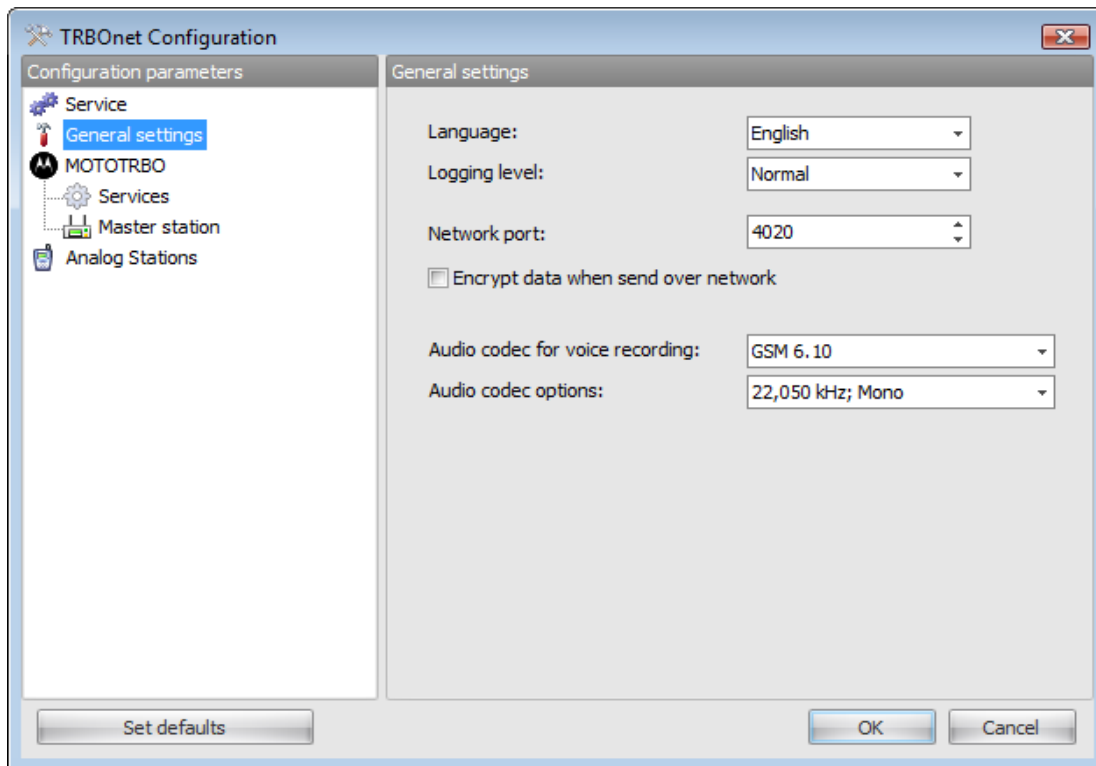
## TRBOnet Agent Service

### Configuring TRBOnet Agent Service

To configure TRBOnet Agent Service parameters:

- Open the **TRBOnet Agent Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise Agent v2.6**
  - Use the **Configure TRBOnet Enterprise Agent v2.6** shortcut on your desktop
- Select **General Settings** in the navigation tree.





4. Check the TRBOnet RadioServer Service configuration and make changes if necessary:

Parameter	Description
Language	Select the program interface language.
Logging Level	Determines the amount of data stored in the System Log. This information is used by technical support for troubleshooting, therefore it is recommended to keep the value unchanged.
Network Port	Select the port to use for connection between TRBOnet RadioServer, TRBOnet Agents and TRBOnet Dispatcher Consoles. It is recommended to keep this value unchanged. <b>Note:</b> To ensure connection, allow the use of this port in settings of your Windows Firewall and other network security programs.
Encrypt data when send over network	Select this option to provide higher security of data transferred between TRBOnet RadioServer, TRBOnet Agents and TRBOnet Dispatcher Consoles. It is recommended to use this option when connection between parties is carried out via the Internet or other public networks.

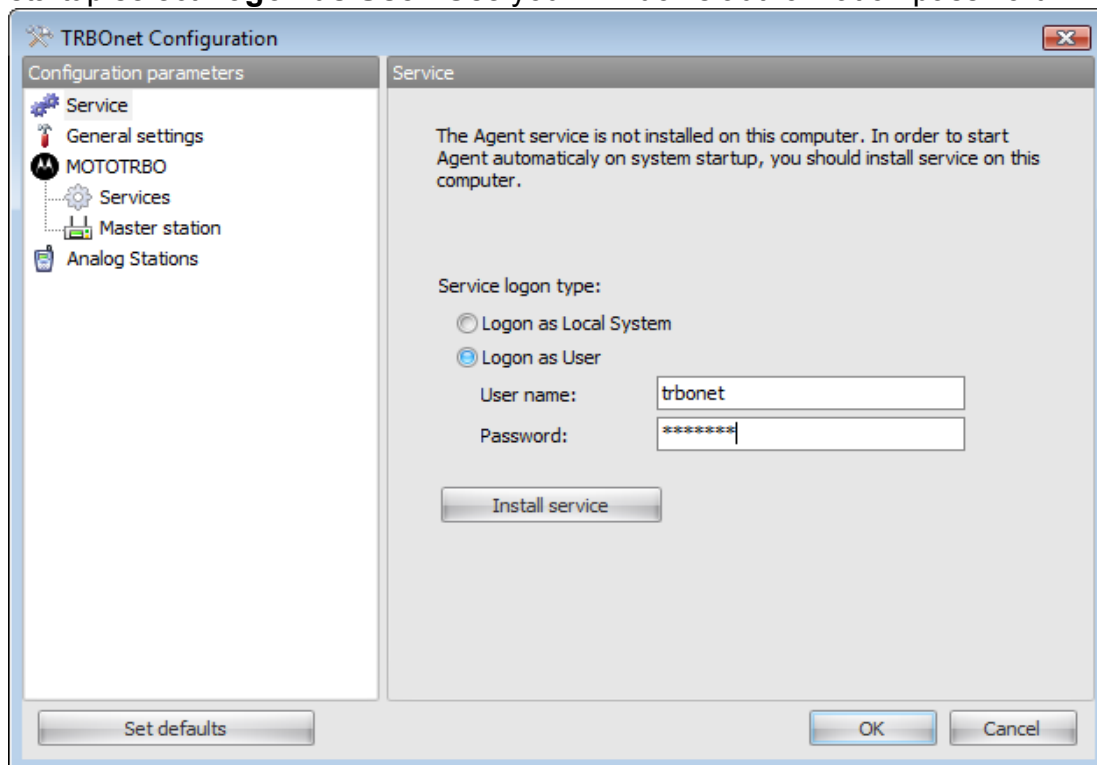
Parameter	Description
Audio codec for voice recording	It's recommended to keep the default settings. You can try another codec if you have some problems with the sound. <b>Note:</b> You should have the same audio settings for the RadioServer and the Agents
Audio codec options	It's recommended to keep the default settings.
Use custom folder for audio files	If necessary, you can customize the folder for audio files.

5. Click **OK**.

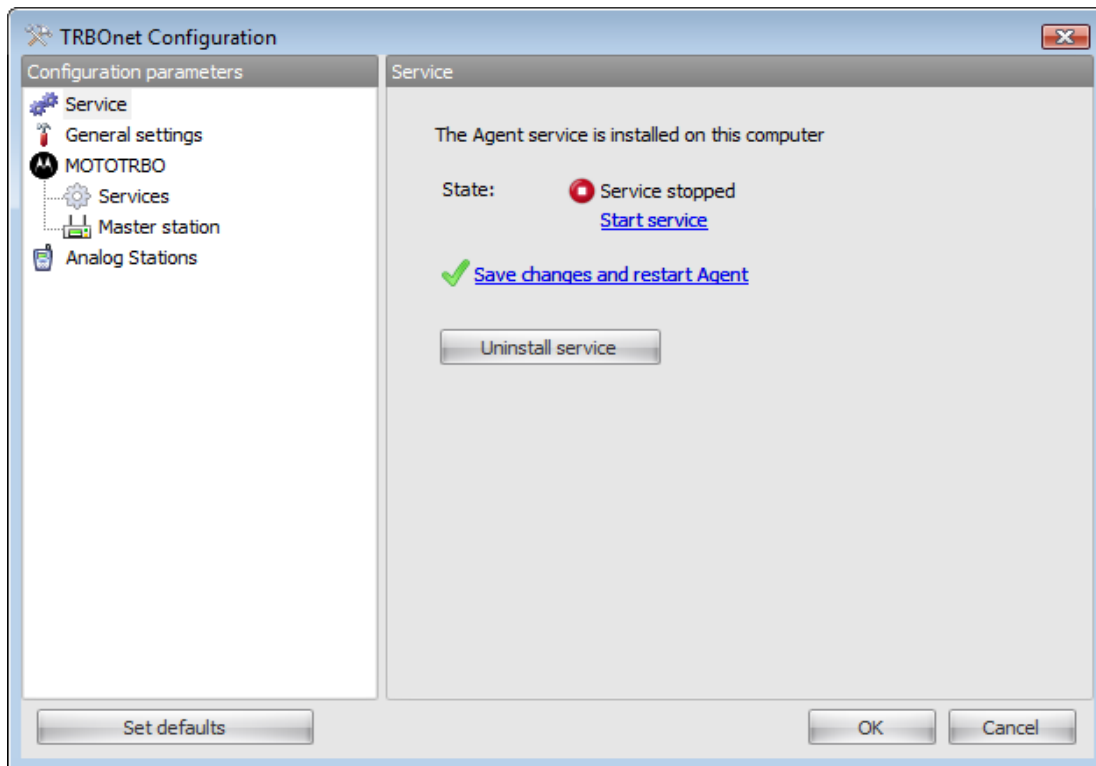
## Installing and running TRBOnet Agent Service

### To install TRBOnet Agent Service:

1. Open the **TRBOnet Agent Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise Agent v2.6**
  - Use the **Configure TRBOnet Enterprise Agent v2.6** shortcut on your desktop
2. Select **Service** in the navigation tree. To start the Agent as a Windows service on startup select **Logon as User**. Use your Windows authorization password.



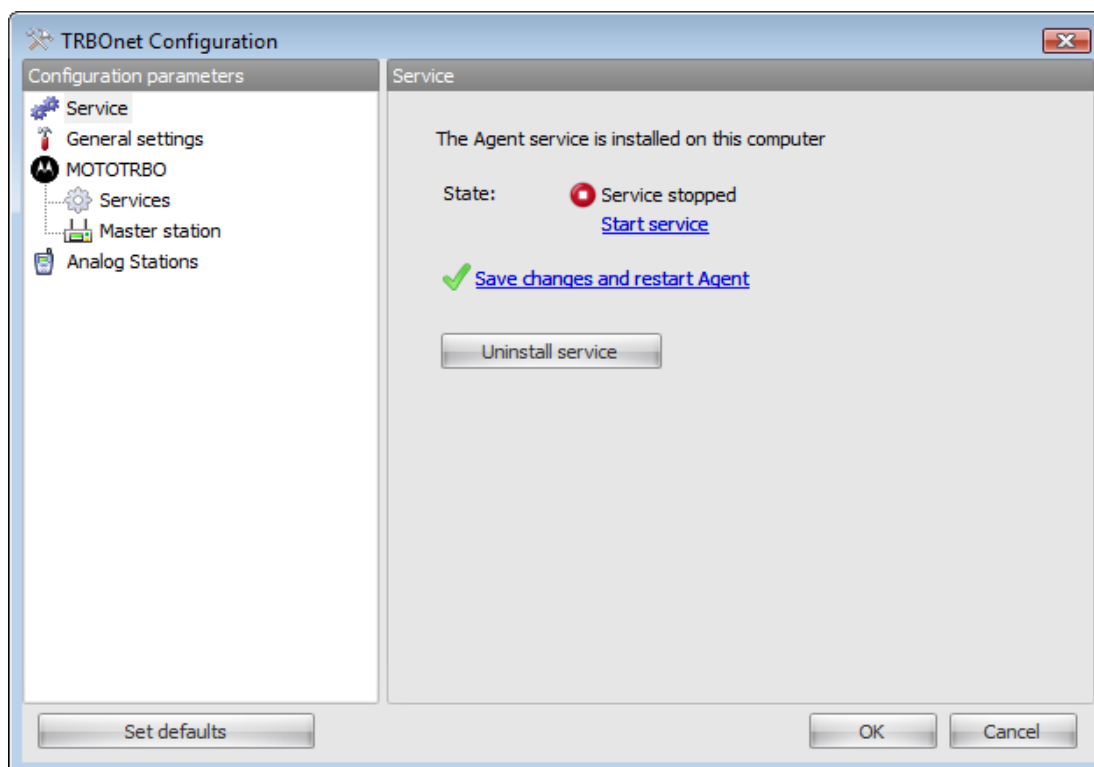
4. Click **Install service**.



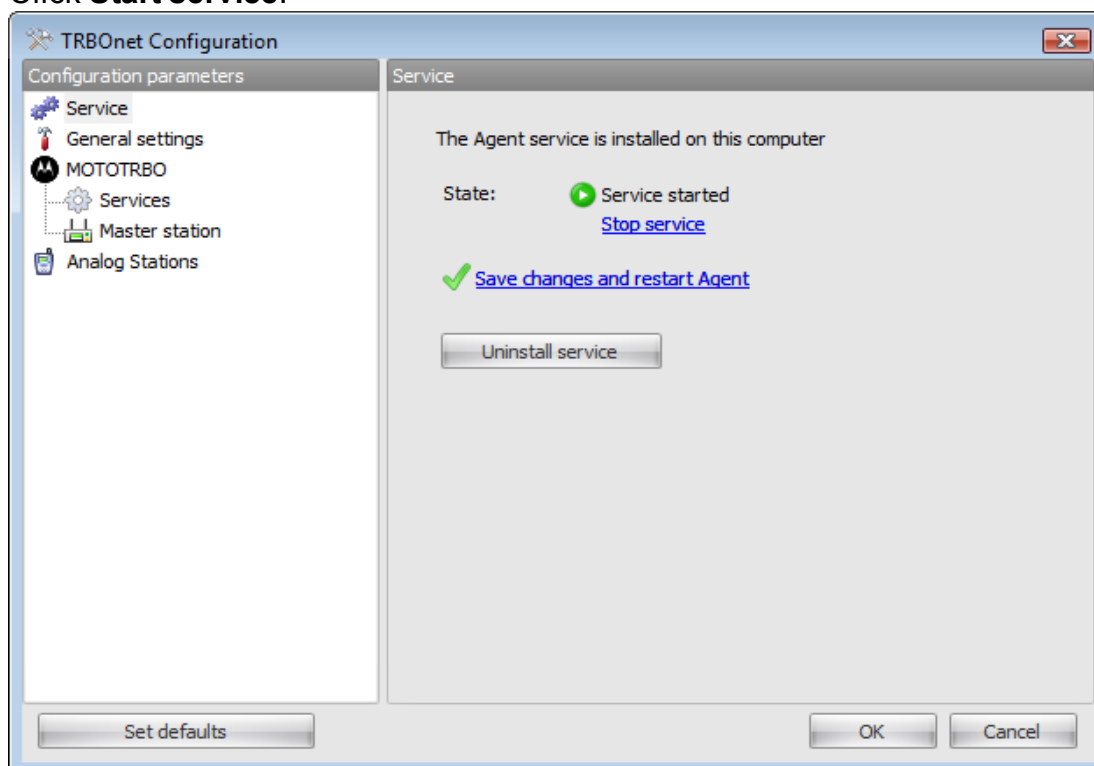
5. Click **OK**.

#### To run TRBOnet Agent Service:

1. Open the **TRBOnet Agent Configuration Manager** using one of the following options:
  - In the **Start** menu, select **All Programs | Neocom Software | TRBOnet Enterprise v2.6 | Configure TRBOnet Enterprise Agent v2.6**
  - Use the **Configure TRBOnet Enterprise Agent v2.6** shortcut on your desktop
2. Select **Service** in the navigation tree. Make sure the service is installed.



4. Click **Start service**.



5. Click **OK**. After the TRBOnet Agent Service launches, on the **Control Panel** select **Administrative Tools | Services** and check that TRBOnet Agent Service was

started. Find the **TRBOnet Agent v2.6** service in the list and make sure the status is **Started**.

**Tip:** You can also run TRBOnet Agent Service manually from the **Microsoft Management Console** (to view, on the **Control Panel** select **Administrative Tools | Services**). For this, right-click the **TRBOnet Agent v2.6** service in the list and select **Start**.